



NATIONAL PLASTERERS COUNCIL

**THE FOREMOST AUTHORITY
IN THE CEMENTITIOUS
INTERIOR POOL FINISHING INDUSTRY**

A photograph of a large, rectangular swimming pool with a blue tile interior, set in a well-maintained backyard. The pool is surrounded by a concrete deck and has a metal ladder. In the background, there is a two-story house with a tiled roof and lush green trees.

Why Hire an NPC Member?

**The NPC is here to assist you and
offer direction in your decision.**

Whether you are building a new pool or renovating an existing pool, spa or fountain, an NPC professional is there to assist you with any questions.

Spend more time enjoying your investment!

Visit NationalPlasterersCouncil.com for details





NATIONAL PLASTERERS COUNCIL

The National Plasterers Council (NPC) is an international trade association dedicated to advancing the research, application, care and maintenance of cementitious interior pool finishes.

NPC is committed to bringing you comprehensive information about pool plastering characteristics, applications, design and technology to help make your plaster finishing decisions easy.

The NPC Test Pools
National Pool Industry
Research Center at the
California Polytechnic
State University -
San Luis Obispo, CA



HOW NPC HELPS

NPC members are eager to assist and answer your questions about pool surfaces — The NPC takes pride in years of service offering remedies and solutions that are readily available.

What are some advantages of hiring an NPC Member?

- Members have direct access to the most up-to-date industry techniques, materials and technology.
- Members are dedicated to developing and maintaining their industry knowledge to benefit their customers.
- Members have direct access to educational programs related to preparing, installing and maintaining your plaster finished surface.

“Everyone involved at every level was so willing to share information! It was my first time to attend (NPC Annual Conference)... I have been in the industry for over 36 years. **I have only found one other venue for shared knowledge that was not out to make money for itself or prestige!** You at NPC have accomplished that WAY TO GO! I will be back.”

- Recent NPC Annual Conference Attendee
Pool Builder, Repair Service and Maintenance Provider

“We had a very severe problem with the new plaster in our pool. We tried for many months to get the problem resolved through various means. The NPC reviewed our problem, and brought about a prompt and satisfactory resolution. **I can't thank them enough for their help.**”

- Will, Arizona

“I contacted the NPC... In a very short period of time, I received a call back and the representative was very knowledgeable, thorough and helpful in identifying the issue and appropriate solutions. **He explained the problem with the process that had taken place, pointed out the reasons that we are having issues now, and even pointed to additional problems in the future if the problem is not resolved.** The NPC followed up with literature to reiterate what we discussed which will be incredibly helpful in moving forward!”

- Krystal, North Carolina



For more information, technical questions, and to arrange a pool inspection please visit and complete your requests at NationalPlasterersCouncil.com

NPC MEMBERS OFFER AN ARRAY OF FINISHES!

Traditional Plaster

White plaster has been around as long as people have been building swimming pools. White remains a popular choice in spite of the myriad of choices that have come into the market in recent years.

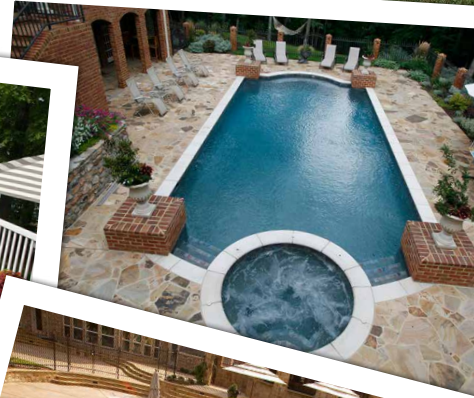
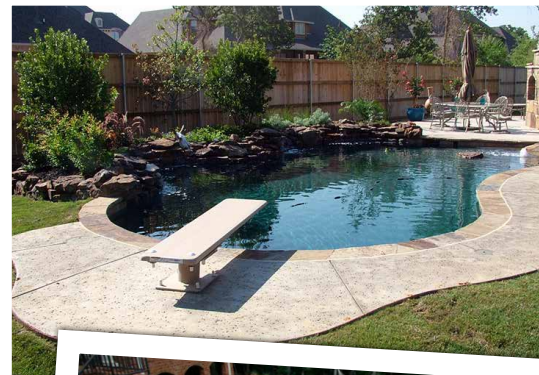
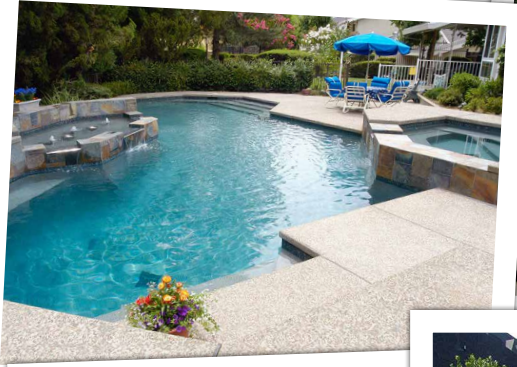
Quartz

Quartz, or silicate-based mineral aggregate, is one of nature's hardest minerals and is non-reactive to pool chemicals. Color-coated quartz aggregate is often used as an accent. Some pool finishes may be a combination of natural quartz, colored quartz, and marble sand. These finishes can be formulated to be more durable than traditional plaster when enhanced with durability modifiers to a high-performance finish.

Exposed Aggregate

Exposed aggregate finishes consist of small pebbles, glass, and other materials embedded throughout the finish. These surfaces come in a broad range of colors and color combinations and offer excellent durability.

Any of the products and surface options listed above can provide years of reliable performance and dazzling beauty in a well-maintained pool or spa. The key to enjoying that success and avoiding unexpected frustration, is to understand the strengths and weaknesses of each and to choose wisely. Your NPC plaster professional can discuss the pros and cons of each and help you make the right decision.



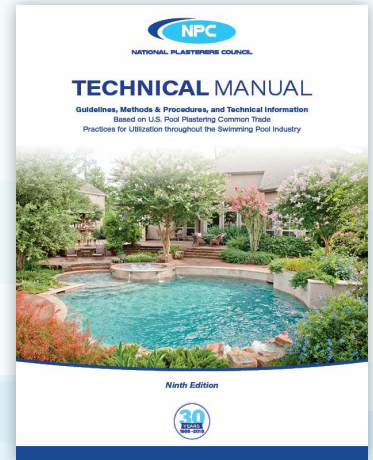
WHAT TO ASK BEFORE THE JOB

Know more about your Plaster Applicator

The Applicator's role in the appearance and life expectancy of a pool finish saves you time and money.

Ask your plaster contractor the following questions:

- Are you a member of the NPC?
- How long have you been plastering pools?
- What percentage of your total business consists of plastering pools?
- Do you have or utilize an NPC Certified Start-Up Technician on staff?
- Can you provide three references, not only recent ones, but from past jobs?
- Do you have a portfolio of photos and letters?
- Are you licensed, and insured, where applicable?
- Do you have workmans comp & liability insurance, where applicable?
- Do you adhere to the NPC Technical Manual?
- Will you provide a written, itemized proposal outlining the scope of work and terms of payment schedule?



The NPC Technical Manual
Recognized as the authority on sound technical practices in the swimming pool surface application Industry

FREQUENTLY ASKED QUESTIONS

I have an older pool. Are there better surfaces that have come to the market?

Yes – surfaces such as quartz, pebble, glass and polished surfaces are now available. Many of these products also have special modifiers in them such as pozzolans or polymers which help to enhance the durability of these surfaces. You should ask your Plaster Applicator about these types of surfaces.

When is the right time to refinish my pool?

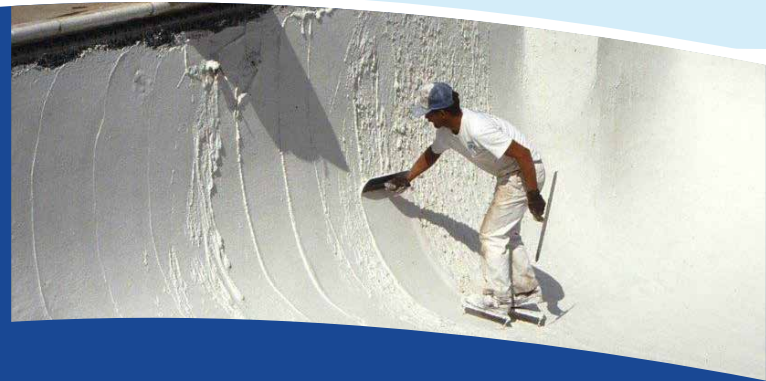
Anytime is the right time to resurface your pool. An NPC member can advise you of the latest swimming pool finishes available and can assist you in selecting the swimming pool finish that best meets your needs. However, you typically see pools replastered when the plaster has become rough, pitted or uncomfortable to the touch and/or discolored.

More Questions?

Let NPC help you find a member near you.
email: info@nationalplastererscouncil.com or
phone: 847.416.7272



Scan this code to find an NPC member in your area or visit online at: NationalPlasterersCouncil.com for details. 🐥



What recommendations are there to maximize the life expectancy of my new finish?

Cementitious-based finishes are very durable products, but certain conditions can cause premature deterioration, and potentially failure. Installing a high-performance finish, or adding durability-enhancing products to the finish will reduce the rate of chemical deterioration and increase the lifespan of the finish.

It is important to maintain the water in a balanced condition, as per industry standards. Ongoing maintenance of proper water chemistry and ongoing proper care of the finish, will ensure that your finish achieves the manufacturers expected maximum lifespan.



Contact your helpful NPC member for all your questions before an installation.