



NPC 36th Annual Conference

February 26 – 28, 2025

Hilton Orlando Lake Buena Vista Lake Buena Vista, Florida

EARLY REGISTRATION



Education · Auction · Technical Expertise Vendor Showcase · Workshops · Networking

NationalPlasterersCouncil.com

Scan the code & Register Today!

NPC 36th Annual Conference February 26–28, 2025

Hilton Orlando Lake Buena Vista · Lake Buena Vista, Florida



Come Join Us in Orlando!

This year's conference is an unparalleled opportunity to advance, learn, and connect with our community. We are proud to unveil the NPC's Strategy for 2025 and beyond, offering transformative insights that will shape the future of our industry. As we chart our path forward, NPC's growth will be driven by strategic partnerships with educational organizations, expanding our reach to a broader and more diverse membership, harnessing the power of our research, and continuously evolving



our education programs to serve a larger audience. Our board and committee members are fully committed to providing the essential information and resources that will empower our members and solidify NPC's position as an industry leader.

Our conference is the premier event to increase your knowledge, improve your skills, and expand your business. With over 20 classes on Thursday and Friday, there is something for everyone. This year, we are featuring more Spanish educational options than ever before, ensuring inclusivity and wider access to our valuable sessions.

One of the highlights of our conference is the Annual Auction led by the dynamic Jay Eaton and his team. This exciting event not only offers great deals on products and services but also supports our ongoing research, education efforts, and the Rey Perales Memorial Scholarship. Your participation in the auction helps us continue our mission of advancing the plastering profession.

Networking is at the heart of the NPC experience. From the Opening Reception to the Exhibitors Reception on Friday evening, there are ample opportunities to connect with fellow members, suppliers, and industry leaders. With over 40 booths and tabletop exhibits from NPC Supplier Members, you will have the chance to discover new solutions and build lasting relationships.

We are thrilled to have you join us for this unparalleled opportunity to learn, connect, and grow. Enjoy your time in Orlando, and let's make this conference a memorable and impactful event for all.

With great anticipation and excitement!

Shaun Goldberg

NPC Chairman

Why Attend?

✓ **Learn** — Expand your knowledge, sharpen your skills, and elevate your business at the NPC Annual Conference. With **20 classes spread over two days**, you'll dive deep into topics like water chemistry, pool concrete issues, and more. Participate in engaging roundtable discussions and take away valuable insights that will drive your success.

✓ **Grow** — Be at the heart of the action at the NPC Annual Conference! Discover more about the National Plasterers Council and get involved as we unveil our Strategy for 2025 and beyond. The NPC has grown into a formidable force within the industry—join us, make your voice heard, and help shape our future.

✓ Auction — Don't miss the Annual Auction, one of the most anticipated events of the conference! Led by our dynamic auctioneer, Jay Eaton, this event offers a fun and thrilling way to support the NPC. Bid on an array of sought-after products and services, knowing that all proceeds go towards funding research, education, and the Rey Perales Memorial Scholarship.

✓ **Promote** — This is your premier opportunity to connect with hundreds of pool professionals from across the nation. With over 70% of NPC members attending each year, this is an event you simply can't afford to miss!

Vendors — It's the ideal platform to showcase your services. Become a sponsor and take advantage of the many sponsorship opportunities available to increase your visibility.

✓ Socialize

Reconnect, network, and build relationships in person at the NPC Annual Conference. From the Opening Reception on Wednesday to the Exhibitors' Reception on Friday evening, there are numerous chances to meet fellow members, engage in meaningful conversations, and explore new collaborations. The Expo, featuring



over 40 exhibits from NPC Supplier Members, will be staffed by industry experts ready to answer your questions and help you find solutions to your challenges.

Hotel Information & Reservations

Hilton Orlando Lake Buena Vista

1751 Hotel Plaza Boulevard Lake Buena Vista, FL 32830 USA

Reservations: 800.782.4414

Online reservation information: NationalPlasterersCouncil.com

(See registration form)

Be sure to mention: NPC to receive the Group Rate. A block of rooms are being held at \$245 (USD) per night for single/double occupancy plus applicable taxes.

Reserve by Sunday, January 19, 2025 to ensure hotel availability at the group rate.



Hilton Orlando Lake Buena Vista is the closest hotel to the Disney Springs® dining and entertainment complex.

This stunning Official Walt Disney World® Hotel is just steps from Disney Springs,® connected by a Pedestrian Skybridge. Enjoy daily shuttle transportation to and from the four Disney Theme Parks. The resort offers two heated swimming pools, a Jacuzzi tub, and a splash pad, perfect for those warm Florida days.



Exclusive Specially Priced
Walt Disney World Tickets for
NPC Conference Attendees

NPC has arranged for conference attendees and their families/guests to purchase exclusive "after 1:00 p.m. and after 5:00 p.m. Twilight Tickets" and special discounted multi-day tickets not available at the Walt Disney World Ticket Window.

• Advanced purchase is required through the Disney Website.

Visit NationalPlasterersCouncil.com/annual-conference-activities for information. It is important to lock in your visit as soon as possible.

WEDNESDAY, FEBRUARY 26

Golf Outing – Disney's Lake Buena Vista Golf Course**

7:00 a.m. departure from hotel for 8:00 a.m. tee time

· Advanced registration required

Designed by Joe Lee, this course winds through pastel villas, pine forests, towering cypress, palmettos, and other wonders of nature. Located in the heart of the Walt Disney World ® Resort Complex (minutes from the hotel), it offers guests a challenging day of amazing golf, picturesque waterways, and scenic views of Downtown Disney.

Fee: \$225 per person

(Golf Club & Shoe Rental available at additional cost.)

NPC Opening Reception

6:30 p.m. - 9:30 p.m.

• Included with Conference Registration

Connect and meet up with colleagues and friends at the Opening Reception.

Join us poolside for an evening of food, drink, and networking!

SPONSORED BY



SCHEDULE AT A GLANCE

TUESDAY, FEBRUARY 25

8:00 a.m 5:00 p.m.	Office Hours & Registration
8:00 a.m. – 5:00 p.m.	WU Critical Surface Preparations for Swimming Pool Plaster**
8:00 a.m Noon	Committee Meetings
Noon – 1:00 p.m.	Committee/Board Lunch
1:00 p.m. – 5:00 p.m.	Board Meeting
6:00 p.m. – 9:00 p.m.	Chairman's Reception – By Invitation Only

WEDNESDAY, FEBRUARY 26

7:00 a.m 3:30 p.m. Golf Outing **	
8:00 a.m 7:00 p.m. Office Hours & Registration	
8:00 a.m 5:00 p.m. Start-up Certification Class**	
4:00 p.m 5:30 p.m. Conversation Station Set-up	
5:00 p.m. – 5:30 p.m. Women of the NPC / Young Professionals Meet & Gre	et
5:30 p.m 6:30 p.m. New Member Reception	
6:30 p.m 9:30 p.m. Opening Reception	

THURSDAY, FEBRUARY 27

7:00 a.m. – 5:00 p.m.	Office Hours & Registration
7:30 a.m 8:35 a.m.	Breakfast/Auction
8:00 a.m 4:00 p.m.	Conversation Stations
8:45 a.m 10:15 a.m.	EDUCATION TRACKS
10:15 a.m 10:30 a.m.	Break
10:30 a.m Noon	EDUCATION TRACKS
Noon – 2:15 p.m.	Lunch/Auction
2:30 p.m 4:30 p.m.	EDUCATION TRACKS

FRIDAY, FEBRUARY 28

7:00 a.m. – 5:00 p.m.	Office Hours & Registration
7:30 a.m 8:35 a.m.	Breakfast/Auction
8:00 a.m. – 4:00 p.m.	Conversation Stations
8:45 a.m. – 10:15 a.m.	EDUCATION TRACKS
10:15 a.m10:30 a.m.	Break
10:30 a.m Noon	EDUCATION TRACKS
Noon – 2:15 p.m.	Lunch/Auction
2:30 p.m 4:30 p.m.	EDUCATION TRACKS
4:30 p.m 7:30 p.m.	Exhibitor Reception

Visit NationalPlasterersCouncil.com for detailed Conference information

^{**}Add-ons are available at additional cost and advanced registration is required.

NPC reserves the right to alter scheduled speakers and times as needed.

Choose one session in each time slot. As always, you can move between tracks to attend the most relevant session for you. NPC reserves the right to alter classes, scheduled speakers and times as needed. Updates will be posted online as they occur.

TUESDAY, FEBRUARY 25

Construction 3612: Critical Surface Preparations for Swimming Pool Plaster

8:00 p.m. - 5:00 p.m. 8 hours / 1.0 CEUs (Advanced registration is required)

INSTRUCTORS: Jon Temple, Bill Drakeley, ACI, IWI — A beautiful swimming pool interior finish starts with a quality concrete substrate. This in-depth, highly detailed day-long presentation - taught by the industry's leading plaster expert - defines the surface preparation process and its importance. It's an indispensable methodology that helps ensure a beautiful finish, serviceability, and happy clients: Learning outcomes: 1) Analyze and test pool concrete vessel surfaces for "bondability". 2) Define how to remediate and correct defects in concrete prior to surface application. 3) Observe proper pool-surface preparation using bond coats and cementitious materials that help ensure a beautiful and durable surface. 4) Understand how plaster mixology and applications impact performance and serviceability.



WEDNESDAY, FEBRUARY 26

Start-up Technician Certification Class

8:00 p.m. - 5:00 p.m. (Advanced registration is required)

INSTRUCTOR: Jana Auringer - This full-day class will certify an individual in the National Plasterers Council industry method of properly

	starting up the water chemistry and care of a newly surfaced swimming pool and/or spa. The course will cover the basics of plastering materials and applications, pool water chemistry, general start-up procedures and timeline, understanding the Saturation Index, identification of common problems and solutions, and conclude with a 60-minute test.						
	THURSDAY, FEBRUARY 27						
8:45 AM to 10:15 AM	TRACK 1 Cement 101 PRESENTERS: Imran Uzun, Phil Greggs	Build Your Team Through Effective Communication PRESENTER: Edgar Sanchez	Pool Renovation 101 PRESENTERS: Scott McKenna, Tom Engel	Cómo Trabajar Mejor Con Los Materiales Que Tiene PRESENTERS: Danny Chavez, Lupe Mariscal, Alex Valdovinos	SPANISH		
	BREAK 10:15 AM - 10:30 AM						
10:30 AM to NOON	PL Cement Update PRESENTERS: Jonathan Dongell, Phil Greggs	Algae Deep Dive PRESENTER: Rudy Stankowitz	How to Grow, Evolve & Expand Your Business PANEL: Ryan Schilli, Jeremy Hasbrouck, Hector Guzman, Matt McMaster MODERATOR: Brent Lane	Cemento, Agregados y Aditivos: Una Guía Para Una Mezcla de Recubrimiento de Piscina Exitosa PRESENTERS: Danny Chavez, Lupe Mariscal, Alex Valdovinos	SPANISH		
LUNCH & AUCTION NOON - 2:15 PM							
2:30 PM to 4:00 PM	Pool Plastering Logistics PRESENTERS: Ryan Schilli, Brad Mead, Brent Lane	Ask the Masters Panel PANEL: Dave Cooke, Dave Schilli, Scott McKenna, Jay Eaton, Jon Temple	Swimming Pool Plastering – "Materials" PRESENTER: Phil Greggs	Problemas y Soluciones Comunes de Recubrimientos de Piscinas PRESENTERS: Danny Chavez,	SPANISH		

RIDAY, FEBRU	JARY 28

FRIDAI, FEDRUARI 20					
TRACK 1	2				
GENESIS ® — Myths and Misconceptions: Plastering Over Waterproofing Products PRESENTER: Ken Milbery	Water Chemistry — The Latest and Greatest: From Start-up and Beyond PRESENTER: Terry Arko	Problemas y Soluciones Comunes de Recubrimientos de Piscinas PRESENTERS: Danny Chavez, Lupe Mariscal, Alex Valdovinos			
BREAK 10:15 AM - 10:30 AM	1				
GENESIS ® — Panel Discussion Same Material, Same Methods: Why Are We as An Industry So Against Change? MODERATOR: Skip Phillips	A Deep Dive into Cyanuric Acid PRESENTER: Rudy Stankowitz	Plaster Placement PRESENTERS: Jeff McGalliard, Dave Cooke			
LUNCH & AUCTION NOON - 2:15 PM					
WU - Construction 2252: Concrete Defect Identification & Prevention	Common Plaster Problems & Solutions PRESENTERS: Joey Chavez,	Recubrimientos de Piscina: For Abierto PRESENTERS: Danny Chavez, Lupe Mariscal, Alex Valdovinos			
	GENESIS ® — Myths and Misconceptions: Plastering Over Waterproofing Products PRESENTER: Ken Milbery BREAK 10:15 AM — 10:30 AM GENESIS ® — Panel Discussion Same Material, Same Methods: Why Are We as An Industry So Against Change? MODERATOR: Skip Phillips LUNCH & AUCTION NOON— WU - Construction 2252: Concrete Defect Identification	GENESIS ® — Myths and Misconceptions: Plastering Over Waterproofing Products PRESENTER: Ken Milbery BREAK 10:15 AM — 10:30 AM GENESIS ® — Panel Discussion Same Material, Same Methods: Why Are We as An Industry So Against Change? MODERATOR: Skip Phillips LUNCH & AUCTION NOON — 2:15 PM WU - Construction 2252: Concrete Defect Identification Water Chemistry — The Latest and Greatest: From Start-up and Beyond PRESENTER: Terry Arko A Deep Dive into Cyanuric Acid PRESENTER: Rudy Stankowitz Common Plaster Problems & Solutions			



Lupe Mariscal, Alex Valdovinos

Scan for Class Descriptions and updates!

EXHIBITS & RECEPTION 4:30 PM - 7:30 PM

NPC 36th Annual Conference

REGISTRATION FORM

February 26-28, 2025

Register online at

Hiiton Oriando Lake Buena	a vista • La	ike Buen	ia vista, Fi	orida US	A IN	lational Plasterers Council.com	
Completion of this form serves as your February 26–28,2025 at Hilton Orlando						Hotel Information Hilton Orlando Lake Buena Vista	
Are you an NPC Member? Yes	No					1751 Hotel Plaza Boulevard	
Registrant(s)						Lake Buena Vista, FL 32830 USA	
Company						Toll Free: 800.782.4414	
Address							
City Zip/postal Code							
						464-(105)	
FaxSpouse (if registering)						occupancy plus applicable taxes.	
* By checking this box, I agree to recei						Must reserve by Sunday, January 19, 202	
to receive text message account rem						to ensure availability at the group rate.	
Registration Options	Men	ıber	Non-M	Non-Member		Scan this code for a link to the	
U.S. dollars only	on or before 1/19/25	after 1/19/25	on or before 1/19/25	after 1/19/25		Conference hotel reservation page.	
☐ NPC 36th Annual Conference	\$475	\$575	Call the NPC Office at 84		\$	Or go to NationalPlasterersCouncil.com	
☐ Spouse Package*	\$150	\$150	\$150	\$150	\$	NPC	
Optional items must be purchased separate ADD-ON EVENTS	ely.					Questions? Contact Mila Pandzic Phone: 847-416-7221	
TUESDAY: WU Critical Surface Preparations		¢1 200	I ¢1 200 I	¢1 200	 	Email: mail@npconline.org or mpandzic@tso.net	
(add-on)	\$1,200	\$1,200	\$1,200	\$1,200	a	1000 N. Rand Road, Suite 214	
WEDNESDAY:	•				•	Wauconda, Illinois 60084 USA	
Start-up Certification Class (add-on)	\$350	\$350	\$595	\$595	\$	0	
Golf Outing (add-on)	\$225	\$225	\$225	\$225	\$	 Secure Fax Send credit card information to 	
GRAND TOTAL =					\$	847.526.3993NOTE: For your protection, please	
PAYMENT						do not email form with credit card info.	
Payment must accompany registration	n form.	la				Cancellation Policy	
Registration is not complete until payment		l Check is end <i>lake check pa</i> u		s. to the Nationa	 al Plasterers Counc	-	
Or Credit Card: ☐ Visa ☐ MasterCard ☐				,,		December 31, 2024 will qualify for a refund of 80%; cancellations received in writing by	
Name of Cardholder						February 1, 2025 will qualify for a refund of 40%	
Signature						no refunds will be given after February 1, 2025 due to Conference	
Billing Address (if different from above)						contractual service arrangements. REGISTRATION & BADGES ARE NON-TRANSFER-	
For your protection, this portion of the for	m will be destro	yed after pro	cessing your cre	edit card info		have their own badge. If you are not an NPC member and wish to attend our	
Exp. Date	V-Code:					conference, please call our membership office	

(3 or 4 digit code on card)

at 847.416.7221 to discuss registration fees.



NationalPlasterersCouncil.com

1000 N. Rand Road, Suite 214 Wauconda, Illinois 60084

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For Early Bird Rates Register by January 19, 2025



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- · Technical Expertise
- Auction
- Vendor Showcase
- Workshops
- Networking

To register go to **NationalPlasterersCouncil.com**

Scan the code & Register Today!

Questions? 847.416.7272

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